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FOR IMMEDIATE RELEASE

SACVB Names Hotel Valencia Riverwalks Service Manager “Manager of the Year” for National Celebrate Services Day

San Antonio, Tex., August 25, 2011 – The San Antonio Convention & Visitors Bureau presented the Inaugural Services Manager of the Year Award to Sarah Linley, CMP, and Conference Service Manager at the Hotel Valencia Riverwalk. With over 150 of her fellow service managers present Sarah received her honor at the “National Celebrate Services Day” event.

Convention services managers (CSMs), event coordinators and catering managers attended a breakfast at the Henry B. Gonzalez Convention Center, which included a presentation by SACVB Executive Director Casandra Matej and the Services division.

“The role of convention services managers is vital to San Antonio’s \$11 billion hospitality industry” said Casandra Matej, “Their work has a direct impact on how meeting planners view our destination and if we can get them to do business with us.”

“Sarah Linley defines what conference servicing in the hospitality industry is all about” said Amy Trench, Director of Marketing for the Hotel Valencia Riverwalk. “Sarah is passionate about customer service, is experienced and knowledgeable and our clients love working with her.”

“National Celebrate Services Day” and the Service manager of the Year is recognized by bureaus all over the country and Sarah’s colleagues feel no one deserves it more and Brad Rice from the Audie Group couldn’t agree more. “What makes Sarah even more extraordinary at her job is her ability to add customer value” said Brad, “most meeting planners simply comply with requests and, if you’re lucky, they’re completed to your expectations. Sarah was always a step ahead”

**Photos of this morning’s event are available upon request

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About Valencia Group

Valencia Group, a Houston-based company, developed and manages Hotel Sorella CITYCENTRE in Houston, Texas, Hotel Valencia Santana Row in San Jose, California, and Hotel Valencia Riverwalk in San Antonio, Texas. Set in the cultural heart of each city, each property provides guests with a contemporary four-star experience featuring hip, yet classic designs, intimate meeting facilities, and unparalleled personal service. Known for exceptional service and style, Valencia Group properties have received international recognition by magazines such as Condé Nast and Travel + Leisure, and by discerning travelers seeking a memorable and comfortable home away from home. For more information, please visit www.valenciagroup.com.